

New York Sheriffs' **VICTIM HOTLINE**

1-888-846-3469



Statewide victim assistance and notification 24 hours a day

-----What will the New York Sheriffs' **VICTIM HOTLINE do for me? -----**

The New York Sheriffs' **VICTIM HOTLINE** will tell you if an offender is in jail or prison in the State of New York and will give you other important custody information. The **VICTIM HOTLINE** will also let you leave a phone number where you want to be notified when that offender is released, transferred or escapes.

-----What do I need to do? -----

1. Call 1-888-846-3469 from a touch-tone phone and follow the directions. The **VICTIM HOTLINE** will tell you the custody status of the offender.
2. If the offender is in custody, you can leave a phone number where you want to be notified when there is a change in the offender's custody status. Enter the area code and phone number, followed by the # key.
3. When the **VICTIM HOTLINE** asks, make-up and enter a four-digit PIN (**P**ersonal **I**dentification **N**umber) code that will be easy for you to remember. You may want to write this number down somewhere where you'll have easy access to it. The New York Sheriffs' **VICTIM HOTLINE** will ask for your PIN code when they call you.
4. When the New York Sheriffs' **VICTIM HOTLINE** calls, listen to the message, and then enter your PIN when asked. Entering the PIN lets the **VICTIM HOTLINE** know that you got the call.



New York Sheriffs' **VICTIM HOTLINE** Facts:

- ✦ The offender will not know you are registered with the New York Sheriffs' **VICTIM HOTLINE**.
- ✦ If you are not home, the New York Sheriffs' **VICTIM HOTLINE** will leave a message on an answering machine. If there is no answer, the hotline will keep calling back until you enter your PIN code or until 48 hours have passed.
- ✦ Since the New York Sheriffs' **VICTIM HOTLINE** calls automatically when an offender's custody status changes you may get a notification call in the middle of the night.
- ✦ Do not leave a phone number with the New York Sheriffs' **VICTIM HOTLINE** that rings to a switchboard unless the switchboard operator has your PIN code to confirm the message.
- ✦ The New York Sheriffs' **VICTIM HOTLINE** monitors offenders in New York's County Jails, the New York City Department of Correction and the New York State Department of Correctional Services.
- ✦ Do not depend solely on the New York Sheriffs' **VICTIM HOTLINE**, or any other single program, for your protection. Make the New York Sheriffs' **VICTIM HOTLINE** *part* of your safety plan.
- ✦ You can leave more than one phone number with the New York Sheriffs' **VICTIM HOTLINE**. Just call the **VICTIM HOTLINE** again.

Do not depend solely on the New York Sheriffs' **VICTIM HOTLINE** service for you protection. If you feel that you may be at risk, take precautions as if the offender has already been released.