

CAYUGA/SENECA COMMUNITY ACTION AGENCY

GUIDE TO PROGRAMS AND SERVICES

Clothing

- Attire for Hire – closed indefinitely
- Free Clothing – Cayuga County site closed indefinitely
- Warm the Children
- Seneca Coat Project

Domestic Violence Services

- Domestic Violence Intervention Program
- Transitional Housing Assistance Program
- Victim Compensation Claims Assistance
- Risk Reduction Enhanced Response

Early Childhood Programs

- Breastfeeding Support Program
- Child Passenger Safety Program
- Early Head Start/Head Start/UPK
- Emergency Baby Pantry
- Head Start Backpack Program
- Healthy Families Cayuga/Seneca

Emergency Assistance

- Cayuga Has Employment Support & Solutions
- Child Passenger Safety Program
- Emergency Baby Pantry
- Emergency Services
- Food Pantry
- Free Clothing– Cayuga County site closed indefinitely
- HEAP
- Personal Care Pantry
- RESTORE Emergency Repair

Health & Nutrition

- Child Passenger Safety Program
- Food Pantry
- Food Recovery Program
- Healthy Families Cayuga/Seneca
- Health Insurance Access
- Medicaid Transportation Program
- Mobile Food Pantry
- Seneca County Transportation Corp.

Homeless Assistance

- Emergency Assistance
- Homeless Intervention and Case Management
- Rapid Re-Housing Program
- Supportive Housing Program for Adults
- Transitional Housing Assistance Program

Housing Rehabilitation

- Affordable Energy Concepts
- EmPower NY
- RESTORE Emergency Repair
- Weatherization Assistance Program

Hunger

- Emergency Baby Pantry
- Food Pantry
- Food Recovery Program
- Head Start Backpack Program
- Mobile Food Pantry
- Volunteer Generation Program

Workforce Development

- Attire for Hire – closed indefinitely
- Brendan McGrath Memorial Scholarship
- Cayuga Has Employment Support & Solutions
- Employment Pathways Program
- Ticket to Work Program

Other

- Cayuga County Christmas Elf
- Seneca Christmas Project
- Kinship Care Program

DESCRIPTION OF PROGRAMS AND SERVICES

AFFORDABLE ENERGY CONCEPTS

Cayuga County: 89 York Street, Auburn NY, 315-255-1703

This for-profit arm of the Agency provides energy assessments and efficiency improvements to individuals and families across all income ranges.

ATTIRE FOR HIRE

Cayuga County: 4 Garfield Street, Auburn NY, 315-252-0038 x251 - CLOSED INDEFINITELY DUE TO UNPLANNED RENOVATIONS.

Attire for Hire provides gently used professional and work attire to people in need for the purpose of obtaining and sustaining gainful employment. Referral is required to Attire for Hire from a caseworker or other service provider. Attire for Hire is staffed entirely by volunteers from the community. Please be patient as occasionally we may need to open late or close unexpectedly.

BREASTFEEDING SUPPORT GROUP

Cayuga County: 89 York Street, Auburn NY, 315-255-1703

CSCAA's Breastfeeding Support Group provides a supportive environment for breastfeeding mothers in Cayuga County to learn, network, and share challenges and successes with each other including those related to returning to work.

BRENDAN MCGRATH MEMORIAL SCHOLARSHIP

Cayuga County: 89 York Street, Auburn NY, 315-255-1703

The Brendan McGrath Memorial Scholarship is intended for eligible students who will be attending college or an adult technical certification program. Three \$500 scholarships are awarded annually. Eligibility criteria available online at <http://cscaa.com/mcgrath.html>.

CAYUGA COUNTY CHRISTMAS ELF

Cayuga County: 89 York Street, Auburn NY, 315-255-1703

This collaborative, multi-partner program provides toys to income-eligible children in need in Cayuga County, aged 18 years or younger, during the holiday season.

CAYUGA HAS EMPLOYMENT SUPPORT SOLUTIONS (CHESS)

Cayuga County: 89 York Street, Auburn NY, 315-255-1703

This program provides flexible one-time assistance to help TANF-eligible working families to obtain or retain employment. Funds may assist with housing, utilities, employment supports, car repairs, and other needs.

CHILD PASSENGER SAFETY PROGRAM

Cayuga County: 89 York Street, Auburn NY, 315-255-1703

Seneca County: 23 Center Street, Waterloo NY, 315-567-5647

This program provides children's car seats, free of charge, to eligible families. The program also provides education to increase the proper use and installation of child safety seats.

DOMESTIC VIOLENCE INTERVENTION PROGRAM

Cayuga County: 89 York Street, Auburn NY, 315-255-1703

This program assists survivors of domestic violence and their children to attain a life free of violence. Services include a 24-hour hotline (1-315-255-6221), safe, temporary shelter, advocacy, safety planning assistance, supportive counseling, survivors' support group, children's group, and educational presentations.

EARLY HEAD START/HEAD START/UNIVERSAL PRE-K

Cayuga County: 1 Brookfield Place, Auburn NY, multi-site, 315-252-0038

Early Head Start's (EHS) mission is to promote healthy prenatal outcomes for pregnant women, enhance the development of the very young child, and promote healthy family functioning. The program provides education, health, dental, mental health, and disability services through both home-based and combination program options. Currently, participants are enrolled in the Auburn and Moravia areas of Cayuga County. Participants in the EHS program have the opportunity to receive early, continuous, intensive, and comprehensive child development and family support services from pregnancy to age 3, at which time they can transition to the Head Start program and continue services until entering Kindergarten.

Head Start is a comprehensive child development program for income eligible children ages 3-5 and their families. The program provides health, nutrition, education, disability, and family services at no charge. The Agency's Head Start program partners with the local school districts to offer Universal Pre-Kindergarten (UPK) services in coordination with Head Start services. The Agency provides full day UPK programming in partnership with the Auburn, Moravia, Southern Cayuga and Jordan-Elbridge School Districts.

EMERGENCY BABY PANTRY

Seneca County: 23 Center Street, Waterloo NY, 315-567-5647

This program provides income eligible families in Seneca County with children aged 0-24 months with diapers, formula, wipes, diaper cream, car seats, clothing and blankets monthly.

EMERGENCY SERVICES

Cayuga County: 89 York Street, Auburn NY, 315-255-1703

Seneca County: 23 Center Street, Waterloo NY, 315-567-5647

This program works with families and individuals through crisis situations. Emergency Services provides food, advocacy, shelter, prescription assistance, emergency transportation assistance, and responds to a wide array of crisis situations.

EMPLOYMENT PATHWAYS PROGRAM

Cayuga County: 199 Franklin Street, Suite 204, Auburn NY, 315-253-1013

The Employment Pathways Program provides case management, skills training and flexible subsidies for schooling, transportation, day care and other needs to help program participants overcome individual barriers to employment. Employment Pathways connects unemployed and underemployed people to local job opportunities within growing local industries.

EMPOWER NY

Cayuga County: 89 York Street, Auburn NY, 315-255-1703

The goal of this energy efficiency program for tenants and homeowners is to help low income households reduce energy use and costs. The program is administered by the New York State Energy Research Development Authority.

FREE CLOTHING

Cayuga County: 4 Garfield Street, Auburn NY, 315-252-0038 x251 – CLOSED INDEFINITELY

Seneca County: 23 Center Street, Waterloo NY, 315-567-5647

The Free Clothing program provides clean, gently used clothing in good condition to families in need.

FREE CLOTHING IN AUBURN IS CLOSED INDEFINITELY DUE TO UNPLANNED RENOVATIONS.

Waterloo hours of operation are M-F 9 am – 5 pm. Free Clothing is operated entirely by volunteers.

FOOD PANTRY

Cayuga County: 89 York Street, Auburn NY, 315-255-1703

Seneca County: 23 Center Street, Waterloo NY, 315-567-5647

The Agency operates two food pantries, one in the City of Auburn and the other in the Village of Waterloo. The Auburn food pantry is located at 89 York Street, is open M /F from 9 am - 1 pm and Wednesday from 11 am – 4 pm, and provides emergency food assistance once monthly to individuals and families in need regardless of residency, to help alleviate hunger in the community.

The Waterloo food pantry is located at 23 Center Street, is open M/W/F from 9 am - 4 pm and Thursday from 9 am – 12 pm, and provides emergency food assistance once monthly to Seneca County residents in need regardless of residency, to help alleviate hunger in the community; Waterloo residents are served twice monthly. Customers are served on a walk-in basis at both pantries.

FOOD RECOVERY PROGRAM

Cayuga and Seneca Counties: 89 York Street, Auburn NY, 315-255-1703 X109

This program helps address hunger, a major challenge and constant need for low-income individuals and families. The Program recovers and redistributes non-perishable, perishable and gleaned food from farmers, grocers and restaurants to over 2 dozen participating Emergency Food Providers throughout Cayuga and Seneca Counties.

HEAD START BACKPACK PROGRAM

Cayuga County: 1 Brookfield Place, Auburn NY, 315-252-0038

This program provides children enrolled in the Head Start Program in Auburn with nutritious food on the weekend, during the third week of each month when other household resources have dwindled.

HEALTH INSURANCE ACCESS

Cayuga County: 89 York Street, Auburn NY, 315-255-1703

Seneca County: 23 Center Street, Waterloo NY, 315-567-5647

This program provides assistance to individuals and families to identify and obtain affordable health insurance through the New York State of Health Marketplace. Enrollment services are provided at 89 York Street, and throughout the county at multiple enrollment sites, a full schedule is available online at: http://cscaa.com/health_benefit.html. Small Business: Contact the Cayuga County Chamber of Commerce at 315-252-7291 and ask to speak with a Navigator.

HEALTHY FAMILIES CAYUGA/SENECA

Cayuga County: 89 York Street, Auburn NY, 315-255-1703

Seneca County: 23 Center Street, Waterloo NY, 315-567-5647

Healthy Families is a free program to help parents with the changes and needs in their life that come along with the birth of a child. The program promotes optimal prenatal care and childhood growth and development. Healthy Families offer breastfeeding support groups in both Cayuga and Seneca Counties.

HEAP (HOME EMERGENCY ASSISTANCE PROGRAM)

Cayuga County: 89 York Street, Auburn NY, 315-255-1703 x105

Cayuga/Seneca Community Action Agency is under contract with the Cayuga County Department of Social Services to process HEAP applications. HEAP provides critical financial assistance to help families and individuals in need heat their homes during the winter. Services provided at 89 York Street, Suite 1 in Auburn. Walk-ins welcome, appointments preferred.

HOMELESS INTERVENTION AND CASE MANAGEMENT

Cayuga County: 89 York Street, Auburn NY, 315-255-1703

This program provides assistance to homeless individuals and families. An Agency advocate works with other agencies to provide necessary services such as financial assistance, advocacy, and temporary housing. A key component of our homeless programs is the one-on-one support offered to families and individuals as they identify and overcome barriers to obtaining and maintaining stable housing.

KINSHIP CARE PROGRAM

Cayuga County: 89 York Street, Auburn NY, 315-255-1703 X160 OR X161

This program provides trauma-informed case management, practical assistance and supportive services including a Kinship Support Group to kinship families in Cayuga County.

MEDICAID TRANSPORTATION PROGRAM

Cayuga and Seneca Counties: 89 York Street, Auburn NY, 315-255-1703 X222

This program utilizes volunteer drivers to provide Medicaid recipients in Cayuga and Seneca Counties with “non-emergency” transportation to medical appointments. If you reside in Cayuga County, please request Cayuga/Seneca Community Action Agency when scheduling your Non-Emergency Medicaid Transportation through the Medical Answering Service, LLC. (866-932-7743). If you reside in Seneca County, please request Cayuga/Seneca Community Action Agency when scheduling your Non-Emergency Medicaid Transportation through the Medical Answering Service, LLC. (866-753-4437).

MOBILE FOOD PANTRY

Cayuga and Seneca Counties: 89 York Street, Auburn NY, 315-255-1703 X109

This program delivers food to isolated and homebound residents of Cayuga and Seneca Counties twice monthly.

PERSONAL CARE PANTRY

Cayuga County: 89 York Street, Auburn NY, 315-255-1703

This program provides personal care items including diapers, baby wipes, feminine products, toothbrushes, toothpaste, shampoo, conditioner, deodorant, and hairbrushes to individuals and families in Cayuga County.

RAPID REHOUSING PROGRAM

Cayuga County: 89 York Street, Auburn NY, 315-255-1703

This program assists families and individuals with transitioning out of homelessness and into safe, affordable housing. Provides case management, and rental assistance in some instances, to homeless families and individuals.

RESTORE Emergency Repair

Cayuga County: 89 York Street, Auburn NY, 315-255-1703

This program provides funding for emergency home repairs to low-income homeowners aged 60 or greater in Cayuga County.

RISK REDUCTION ENHANCED RESPONSE

Cayuga County: 89 York Street, Auburn NY, 315-255-1703

This program supports the work of a Domestic Violence High Risk Team to screen, assess and develop collaborative interventions for high risk cases of domestic violence where repeat or escalation of violence is likely. Interventions may include home visitation through the Domestic Violence Follow-Up Program by Auburn Police Department and Cayuga County Sheriff's Office.

SENECA COUNTY COAT PROJECT

Seneca County: 23 Center Street, Waterloo NY, 315-567-5647

This collaborative, multi-partner program provides warm winter coats, accessories and school supplies to income-eligible children in need in Seneca County.

SENECA COUNTY CHRISTMAS PROJECT

Seneca County: 23 Center Street, Waterloo NY, 315-567-5647

This collaborative, multi-partner program provides food and gifts to income-eligible children and families in need in Seneca County during the holiday season.

SENECA COUNTY TRANSPORTATION CORP (SCTC)

Seneca County: 23 Center Street, Waterloo NY, 315-567-5647

SCTC uses volunteers to provide residents of Seneca County with rides to medical and dental appointments or to other health-related destinations, who are not served through RSVP and/or Medicaid Answering Service. SCTC is administered by CSCAA in partnership with STEPS (Seneca Towns Engaging People for Solutions). Residents of the service area should call the SCTC dispatcher at 607-532-4891.

SUPPORTIVE HOUSING PROGRAM FOR ADULTS

Cayuga County: 89 York Street, Auburn NY, 315-255-1703

This program supports operation of a 3-unit house for homeless single adults that provides safe, affordable, supportive housing including case management focused on working toward individual goals, including education and employment.

TICKET TO WORK PROGRAM

Cayuga County: Cayuga Works Career Center, 199 Franklin Street, Suite 204, 315-253-1013

This program provides benefits planning and advisement to help SSDI/SSI beneficiaries understand Work Incentives through Ticket to Work and how earnings from work will impact their benefits. Ticket

to Work is a program of the Social Security Administration that helps SSDI/SSI beneficiaries who are interested in working to access the supports and services they need to accomplish their employment goals. The program goal is to transition beneficiaries to self sufficiency.

TRANSITIONAL HOUSING ASSISTANCE PROGRAM

Cayuga County: 89 York Street, Auburn NY, 315-255-1703 x134

This program provides rental subsidies and case management to survivors of domestic violence and their children.

VICTIM COMPENSATION CLAIMS ASSISTANCE

Cayuga County: 89 York Street, Auburn NY, 315-255-1703

This program is funded through NYS Office of Victim Services and provides assistance to victims of crime with applying for financial assistance to assist with items such as medical bills, lost wages, and counseling expenses related to the crime.

VOLUNTEER GENERATION PROGRAM

Cayuga and Seneca Counties: 89 York Street, Auburn NY, 315-255-1703 X109

This program provides recruitment, training, retention and management of volunteers to support hunger relief efforts of Cayuga/Seneca Community Action Agency and partner agencies serving Cayuga, Seneca and Northern Tompkins Counties.

WARM THE CHILDREN

Cayuga County: 89 York Street, Auburn NY, 315-255-1703

This collaborative, multi-partner program provides warm winter coats and accessories to income-eligible children in need in Cayuga County aged 14 and younger.

WEATHERIZATION ASSISTANCE PROGRAM

Cayuga County: 89 York Street, Auburn NY, 315-255-1703

This program provides direct services to reduce the energy burden for both low-income, single-family homes and multi-family housing units by making their homes more energy efficient.

OUR MISSION

The mission of Cayuga/Seneca Community Action Agency, Inc. (CSCAA) is to cultivate a community where all people are respectfully supported and empowered to embrace opportunities for learning, growth and economic security.

OUR VISION

Cayuga/Seneca Community Action Agency, Inc.'s vision is to be recognized for its:

- Commitment to empowering those seeking assistance to achieve and sustain economic security.
- Organizational excellence and continued improvement working with employees, community, and partners.

CAYUGA/SENECA COMMUNITY ACTION AGENCY, INC.

89 York Street, Auburn NY 13021 | 315-255-1703

1 Brookfield Place, Auburn NY 13021 | 315-252-0038

23 Center Street, Waterloo NY 13165 | 315-539-5647

www.cscaa.com

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