

## Emergency Shelter for Women and Children

CSCAA operates a 9-bed safe dwelling for the purpose of providing temporary shelter, emergency services and care to victims of domestic violence and their minor children. Residents can stay for a maximum of 90 days. During the last program year, CSCAA provided 1,535 bed nights of emergency shelter to victims of domestic violence.



## Transitional Housing Assistance Program

CSCAA began administrating the Transitional Housing Assistance Program (THAP) in May 2012. THAP provides safe supportive services to survivors of domestic violence, sexual assault and stalking, and their children who are homeless due to fleeing an abusive partner.

Flexible rental subsidies and other financial assistance are used to assist survivors with securing and maintaining safe, affordable housing. Families can remain in this program from 6-24 months and have access to follow-up services for a minimum of three months. CSCAA provides case management to program participants and works with them on goals they've set for themselves.

CSCAA has assisted 11 families to date to obtain and maintain safe, affordable housing for them and their children.

## CAYUGA/SENECA COMMUNITY ACTION AGENCY, INC.

*Cayuga/Seneca Community Action Agency, Inc. (CSCAA) is a private, nonprofit organization incorporated in 1965 through the Economic Opportunity Act of 1964 to fight the war against poverty locally. CSCAA has grown significantly over the last five decades and currently employs over 125 people. CSCAA administers over a dozen programs including Head Start, Domestic Violence Services, Food Pantry, Weatherization, Healthy Families, Emergency Services, Homeless Intervention, Health Navigator Services and Supportive Housing for Young Adults.*

### Mission

The mission of Cayuga/Seneca Community Action Agency, Inc. is to respectfully assist people to achieve and sustain self-sufficiency through direct services, education, and community partnerships.

### Vision

Cayuga/Seneca Community Action Agency, Inc.'s vision is to be recognized for its:

- Commitment to empowering those seeking assistance to achieve and sustain self-sufficiency.
- Organizational excellence and continued improvement working with employees, community, and partners.

**Administrative Offices  
Domestic Violence Services  
89 York Street, Suite 1, Auburn NY  
315-255-1703  
Hotline: 1-800-253-3358**

[www.cscaa.com](http://www.cscaa.com)  
[facebook.com/cayugaseneca](https://facebook.com/cayugaseneca)



# DOMESTIC VIOLENCE SERVICES



# Domestic Violence Intervention Program

Cayuga/Seneca Community Action Agency's (CSCAA) Domestic Violence Intervention Program (DVIP) provides residential and non-residential services to victims of domestic violence in Cayuga County. DVIP provides victims with support throughout the complex process of leaving a violent relationship and building safe, self-sufficient futures.

## NON-RESIDENTIAL SERVICES

DVIP provides crisis intervention, safety planning assistance, individual supportive counseling, advocacy, housing assistance, transportation, group support, court accompaniment, and operates a 24-hour hotline (1-800-253-3358). DVIP collaborates with law enforcement and the courts in the following ways:

- Advocates provide outreach to victims through Domestic Incident Reports where victims have signed releases requesting follow-up services.
- DVIP has established protocol with Auburn City Court where victims seeking to modify an order of protection meet with an advocate first to receive safety planning and service information.
- Advocates regularly attend the domestic violence dockets at Auburn City Court and Cayuga County Integrated Domestic Violence Court to be available for victims needing services.

DVIP assists over one hundred victims of domestic violence annually, helping them to obtain orders of protection, orders of custody and orders of support; establish new housing with the help of a program advocate; provides safety devices such as cell phones, lock sets and digital recorders; provides emergency food; and refers victims to Legal Aid for legal assistance.



## EDUCATION AND COMMUNITY OUTREACH

In addition to direct services to victims, DVIP provides educational presentations and participates in a variety of community events to raise awareness of the dynamics of domestic violence and to inform the public about services available to victims.

Presentations are provided throughout Cayuga County and are tailored to the particular needs of each audience. Topics typically include: the dynamics of domestic violence, healthy relationships, teen dating violence, the effects of domestic violence on children, how to help and support victims, and services available.

Each October, DVIP coordinates a month-long outreach and education campaign, partnering with over 100 local businesses, municipalities and agencies to showcase Domestic Violence Awareness.

DVIP also facilitates and participates in the Cayuga County Coalition Against Domestic Violence to promote a coordinated community response that improves services to victims and holds batterers accountable.

# Supervised Visitation/ Safe Exchange Center

CSCAA opened the Supervised Visitation/Safe Exchange Center in July 2013. This facility provides a secure yet welcoming, child-friendly environment where court-ordered or self-referred parents can exercise visitation or safe exchange of their children with a formerly abusive partner. Approximately 60 families per year will use the Center, which is co-located with Cayuga County Mental Health at 146 North Street, Auburn.

The Center is staffed during operating hours with security guards and monitors. Other key safety features include staggered arrival times and separate parking areas, entrances and waiting rooms for custodial and non-custodial parents. It offers a large visitation room that includes several distinct play areas, an infant room and private family areas. Multiple community partner agencies have contributed significantly to the Center's development and are deeply vested in its success.

